



21 February 2019

Dear Member,

As you aware, the Members Bar & Bistro area is now run solely by the club rather than outside caterers. This has resulted in a number of benefits for members, not the least of which is that it is now the members themselves that dictate how we use these facilities, rather than an outside entity more concerned with making profits rather than servicing members needs.

While the general consensus is that things are running along smoothly as they are, it is still a work in progress and there is still much to be done. The Committee is cognisant of the need to listen to feedback from members and is constantly making an effort to act on comments and suggestions from members wherever possible (and practical) in an effort steadily improve the offering for members.

Some of the feedback we have received has been about making the club more accessible to the local community. The suggestion being that members benefit as the club becomes more viable and would also encourage more locals to become members. We believe there is some merit in that, however, we are conscious that the RVMYC is first and foremost a members club, we have some restrictions according to our lease and of course, we don't want to become 'just another watering hole for anyone that cares to wander in'.

In light of all of the above, the Committee would like to clarify as to how we see the club moving forward.

Traditionally the club has allowed visitors to visit the Members Area on the proviso that they are signed in by a member. We would like to reinforce this practice, however, we would also like to encourage Williamstown locals to experience our unique environment in the hope that they might become members.

With this in mind the intention is to leave the front gate open so that visitors can enter from: 12-2pm on Fridays (to encourage visitors for Friday Lunch) and 12-5pm on Saturdays and Sundays.

We would like also like every member to be an active ambassador of the Club and ensure that:

- All visitors and guests are signed in
- Entry doors to the members area are kept closed
- Non-members (other than member's guests) cars are parked only in the visitors area
- The side gate to the lawn area should remain closed at all times (a members only sign will be displayed)

Very soon we also intend to introduce a tiered price structure in the Members Bar and Bistro so that members receive a discounted price than that of visitors (other than guests of members). ie. unaccompanied visitors will pay a higher price than members and their guests.

- It will be a requirement for visitors to show their sign-in slip at the bar when ordering
- The sign-in kiosk will be monitored monthly and guests visiting more than 5 times will be written to and invited to join

The Members Bar & Bistro is becoming more viable and vibrant as more people come in and utilise our facilities. We have already seen an increase in attendance and subsequently our viability. Our intention is to eventually have a sustainable catering offering over the entire weekend. The increase numbers means increased benefits for members including a better offering and better pricing.

Any suggestions or comments on how to deliver more benefits to members will be most welcome

Livio Andolfatto
Hon. Secretary